

Energy Savings Assistance Program

PG&E's Energy Savings Assistance Program provides income-qualified renters and homeowners with easy, free solutions to help manage their energy use and save money on their monthly energy bills.

You may be eligible for the following services provided by PG&E

Improvements to your house, apartment or mobile home including compact fluorescent lights, caulking, showerheads, minor home repair and more

Replacement of your old refrigerator, furnace and/or water heater¹

Energy savings tips

Income Guidelines²

Size of Household	Annual Income
1-2	\$31,800
3	\$37,400
4	\$45,100
5	\$52,800
6	\$60,500
7	\$68,200
8	\$75,900
9	\$83,600
10	\$91,300
Each Additional Person Add	\$7,700

¹Furnace and water heater repair or replacement may be available to eligible homeowners when PG&E determines existing natural gas units are inoperative or unsafe.

²Effective June 1, 2011 to May 31, 2012

Frequently Asked Questions

Do I have to show proof of income when I apply?

Yes. Pacific Gas and Electric Company will ask for check stubs, social security, bank statements, or other legal proof of income to verify that you qualify for the Energy Savings Assistance Program.

If you can provide documents proving participation in one of the following State or Federal public assistance programs, you do not need to provide additional income documentation in order to qualify for the Energy Savings Assistance Program:

Medi-Cal
TANF (AFDC)
Food Stamps
WIC
Healthy Families Category A & B
SSI
LIHEAP
NSL Free Lunch Program
Bureau of Indian Affairs General Assistance
Head Start Income Eligible (Tribal Only)

Can I get money back if I do the work myself?

No. Work must be done by contractors trained to work for the Energy Savings Assistance Program.

Who will be working at my residence?

The Energy Savings Assistance Program trains contractors, which include Energy Specialists, Weatherization Specialists and Natural Gas Appliance Testing Techs. Our administrator Richard Heath & Associates has field staff who may ride along with the contractors to ensure work quality.

Grounding contractors to ground electric outlets used for refrigerators if the customer qualifies for a new refrigerator. Refrigerator contractors to remove and recycle old refrigerators and install new refrigerators.

PG&E's Central Inspection Program staff and gas service representatives may also be at customers' homes for appliance adjustments or measure inspection purposes.

How do I verify the worker's identity?

All contractor employees are required to wear a shirt with the Energy Savings Assistance Program Icon on it (a little house circled with a heart) or their company name.

RHA field staff wears a tan shirt with "RHA" printed on the chest area in blue color. The contractors and RHA field staff have photo badges with "RHA" or their company name on the right bottom corner and an expiration date.

Central Inspection Program inspectors wear polo shirts with a PG&E logo. PG&E gas service representatives wear PG&E uniforms. Both groups carry a PG&E ID.

If in doubt of a contractor's identity, please call Richard Heath & Associates at 1-800-989-9744. If in doubt of a PG&E employee's identity, please call PG&E at 1-800-PGE-5000.