

# Energy Partners Program



The Energy Partners Program provides income-qualified customers free energy education, weatherization measures and energy-efficient appliances to reduce gas and electric usage.

**In Yolo County Call 530-771-0200**

**Outside of Yolo County Call Toll Free 888-541-1711**

## Do I qualify?

- 1. Your household's total annual gross income must not exceed our income guidelines.***

Number of Persons in Household	Total Combined Annual Gross Income
1-2	\$31,300
3	\$36,800
4	\$44,400
5	\$52,000
6	\$59,600
Each Additional	\$ 7,600

- 2. You must receive gas and/or electricity from Pacific Gas and Electric Company.***
- 3. If your residence has never participated in the Energy Partners Program or if your residence participated prior to 1999.***

## What can I get from the Energy Partners Program?

Here are examples of measures we may provide:

- Attic insulation
- Caulking
- CFLs (energy efficient light bulbs)

- Door weather-stripping
- Energy-saver showerhead
- Minor home repair
- Water heater blanket

We may also replace the following appliances for qualified customers:

- Evaporative coolers
- Wall air conditioner in the living room
- Refrigerator

These are just a few examples of what we offer.

### How does it work?

There are 3 basic steps for every job:

- 1. Education and Assessment**

A PG&E certified contractor (Energy Specialist) visits the customer at the customers' home to qualify the customer into the program. The contractor also would use this visit to educate the customer on how to save energy, and pre-assess the residence for weatherization measures.

- 2. Measure installation and delivery**

A PG&E certified contractor crew (Weatherization Specialist) visits the residence again to install feasible measures planned by the Energy Specialist. After all feasible weatherization measures are installed, the refrigerator contractors may deliver a new refrigerator to qualified customers.

- 3. Inspections**

Safety is PG&E's No. 1 concern. PG&E's Central Inspection Program inspects selected residences after measures are installed. Natural gas appliance safety inspections may also be performed by the contractor or the CIP inspector.

### How to get started?

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## Energy Partners Program

### Frequently Asked Questions

## **Do I have to show proof of income when I apply?**

Yes. Pacific Gas and Electric Company will ask for check stubs, social security, bank statements, or other legal proof of income to verify that you qualify for the Energy Partners Program.

A household's income includes money from any of these sources:

- Wages or Salaries
- Interest and/or Dividends from:
  - Savings Accounts
  - Stocks or Bonds
  - Retirement Accounts
- Rental or Royalty Income
- School grants, scholarships or other aid used for living expenses
- Profit from Self-Employment (IRS Form Schedule C, Line 29)
- Disability Payments
- Workers Compensation
- Social Security, SSP
- Pensions
- Insurance Settlements
- Legal Settlements
- Child Support
- Spousal Support
- Cash and/or Other Income

If you can provide documents proving participation in one of the following State or Federal public assistance programs, you do not need to provide additional income documentation in order to qualify for the Energy Partners Program:

- Medi-Cal
- TANF (AFDC)
- Food Stamps
- WIC
- Healthy Families Category A & B
- SSI
- LIHEAP
- NSL Free Lunch Program
- Bureau of Indian Affairs General Assistance

## **Can I get money back if I do the work myself?**

No. Work must be done by contractors trained to work for the Energy Partners Program.

## Who will be working at my residence?

- The EP program trains contractors, which include Energy Specialists, Weatherization Specialists and Natural Gas Appliance Testing Techs. Our administrator Richard Heath & Associates has field staff who may ride along with the contractors to ensure work quality.
- Grounding contractors to ground electric outlets used for refrigerators if the customer qualifies for a new refrigerator.
- Refrigerator contractors to remove and recycle old refrigerators and install new refrigerators.
- PG&E's Central Inspection Program staff and gas service representatives may also be at customers' homes for appliance adjustments or measure inspection purposes.

## How do I verify the worker's identity?

- All contractor employees are required to wear a shirt with the Energy Partners Icon on it (a little house circled with a heart) and CHOC's name.
- If in doubt of a contractor's identity, please call Richard Heath & Associates at 1-800-989-9744. If in doubt of a PG&E employee's identity, please call PG&E at 1-800-PGE-5000.